



WELCOME TO THE NEC'S EVENT DELIVERY PLATFORM

Powered by Voyage Control

Please note that advance bookings are required for all build up and restocking deliveries, for all events, including normal build up days, "Deposit System" days, and open days. Bookings are required for the safety and security of everyone and the control measures are in place to ensure that all exhibitors and contractors can gain access to make their deliveries.

You will need to create an account before making a booking. A valid debit or credit card is required to create the account. Charges only apply for overstays – see below. Once created an account can be used for all future bookings.

Once a booking is made, a confirmation email will be received along with a link to download the delivery pass. The delivery pass must be presented on arrival to site. Please ensure the driver has the pass.

On arrival our Traffic Team will validate your pass and vehicle identity and check you in. ANPR Cameras record the arrival and departure.

Unloading time is allocated depending on the size of the vehicle. Once unloaded vehicles should be moved to the allocated outer area contractors car park.

Overstay Charges

Please note that:

- Overstay charges of £50 apply on all normal build up / restocking days, if a vehicle has exceeded its unloading time and removal has been requested but not actioned.
- Overstay charges of £50 are applied automatically for all deliveries exceeding their unloading time on "Deposit System" days.

"Deposit System" days are generally notified by Organisers in advance in the exhibitor manual. They are also confirmed as part of the booking process.

Overstay charges are normally processed within two weeks of the delivery.

If you have any questions regarding the delivery booking system please contact Traffic@thenec.co.uk or 0121 767 2612

Breakdown of Events

This booking platform is not used for the breakdown of events.

IT IS RECOMMENDED THAT YOU USE GOOGLE CHROME OR MICROSOFT EDGE AS THE PREFERRED BROWSERS.

User guide linked below