



## WELCOME TO THE NEC'S EVENT DELIVERY PLATFORM

Powered by Voyage Control

Please note that advance bookings are required for all build up deliveries, for all events, including normal build up days and "Deposit System" days. Bookings are required for the safety and security of everyone and the control measures are in place to ensure that all exhibitors and contractors are able to gain access to make their deliveries.

**A valid debit or credit card is required to create an account before you can make a booking.**

**Your account can be used for all future bookings at any NEC event.**

Once a booking is made, a confirmation email will be sent to you along with a link to download your delivery pass. Please ensure the driver has the pass as the delivery pass must be presented on arrival to site. On arrival our traffic team will validate your pass and vehicle identity and check you in.

- ANPR (automatic number plate recognition) cameras record the arrival and departure times onsite.
- Unloading time is allocated depending on the size of the vehicle.
- Once unloaded, vehicles should be moved to the allocated contractors car park/lorry park.
- Charges can apply for vehicle overstays see below.

### Overstay charges - please note:

- Overstay charges of £50 apply on all normal build up days, if a vehicle has exceeded its unloading time and removal has been requested but not actioned.
- On 'Deposit System' days, overstay charges of £50 are applied automatically for all deliveries exceeding their unloading time.
- Deposit system days are generally notified by event organisers in advance, usually documented in the exhibitor manual. They are also confirmed as part of the booking process.
- Overstay charges are normally processed within two weeks of the delivery.

**From 1st April 2022, overstay charges will increase to £75**

If you have any questions regarding the delivery booking system please contact: [traffic@thenec.co.uk](mailto:traffic@thenec.co.uk) or call: 0121 767 2612

**NB: Breakdown of events-** the booking platform is NOT used for the breakdown of events

[Click here to make a booking](#)

IT IS RECOMMENDED THAT YOU USE GOOGLE CHROME OR MICROSOFT EDGE AS THE PREFERRED BROWSERS.

User guide linked below

Please download a copy of our user guide [click here](#)